

FOUNDATIONS FOR SUCCESS: LEARNING COLLABORATIVE





# **Creating Strong Partnerships and Collaborative Relationships**

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### **Agenda**

- Why do we need partnerships for Behavioral Health Bridge Housing (BHBH)?
- » Who needs to be involved? Why?
- » Case Study and group discussion
- >> Final thoughts







#### Collaboration

There are many ways to collaborate, and collaborations aren't mutually exclusive.

In fact, today more than ever organizations must collaborate, both broadly and deeply, because that is what it will take to address the complex challenges we face.





## **How To Bring the Pieces Together**

Homelessness is a community wide problem and requires a community wide response.







#### Building Meaningful BHBH Partnerships

Setting the stage

Engage key Stakeholders and

local partners

**Define Shared Goals** 

**Identify Strategies and** 

Jointly Monitor

Outcomes

#### Set the Stage for Success

Step One: Understanding the needs of your program- Where are your gaps?

Step Two:
Understand who are existing partners and who are additional partners

Step Three: How do you plan on structuring your partner groups?

Step Four: Understand how the partnership and/or collaboration will work

### **Engage Key Stakeholders**

- »Common terminology
- »Purpose building
- »Understanding their perspective
- »Rapport building







#### **Define Shared Goals**



**Step One: Introductions** 



**Step Two: Get to know each other.** 



**Step Three: Address mutual complexities.** 



Step Four: Discuss how the partnership and/or collaboration will work and keep it healthy and productive over time.





# Identify Strategies and Jointly Monitor Outcomes

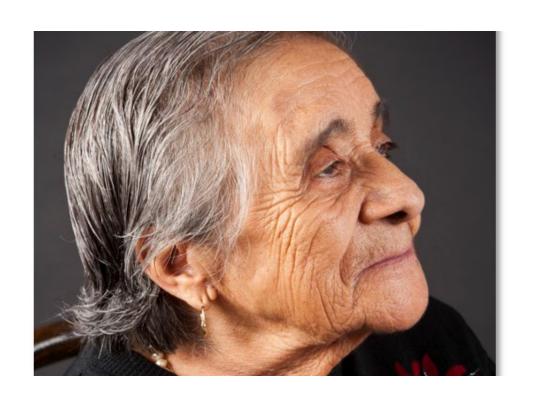
- »Develop a collaborative workplan
- »Setting realistic timelines and response times
- »Create outcomes measurements
- »Process improvement strategies







### **Case Example**



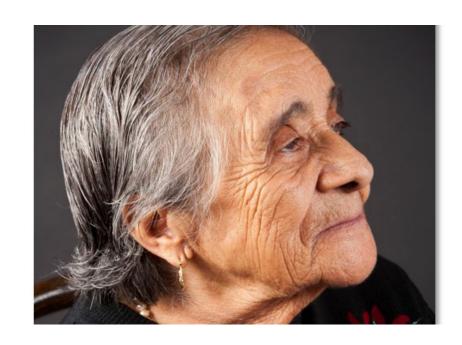
Billy Jean is a 64-year-old widow. For over 10 years, Mrs. Jean has been experiencing homelessness. She is currently unsheltered and spends most of her time at Main Street Park. She is an alcoholic and has no regular access to food, shelter or healthcare. Her only income is SSI. Mrs. Jean has a fear of having a home again due to having a hoarding disorder and paying for storage. Mrs. Jean is open to assistance from the BHBH program but wants to stay at Main Street Park. How would you assist Mrs. Jean in obtaining the appropriate resources?





### **Case Example Discussion**

- » What are some partnerships that your group came up with?
- » What are some areas of concern given what you know about this example?









### **Case Example**

» Brandon Brown, age 22, is a new participant who has been living in his car for the past 9 months due to aging out of the foster care system. He is currently receiving treatment for SMI. He has been actively searching for housing. However, due to his lack of credit and insufficient funds he has not been able to secure a home. How could you assist Brandon?





### **Case Example**

- » What are some partnerships that your group came up with?
- » What are some areas of concern given what you know about this example?







### **Partnerships**

#### » Resources

- Behavioral Health Department
- Department of Social Services
- Older Adults Services
- Homeless Solutions
- Social Security Office
- Veterans Affairs







### **Partnerships**

#### » State Funded Programs

- Homeless Housing, Assistance and Prevention (HHAP)
- HomeSafe
- Housing and Disability Advocacy Program (HDAP)

#### » Federally Funded Programs

- CoC "Coordinated Entry"
- Public Housing Authority





#### **Partnerships Discussion**

What partnerships and collaborations do you believe your county may not have yet that is accessible to make your BHBH program successful?



### Behavioral Health Bridge Housing Resource Library

#### Resources

#### Search the Library

This library contains documents that may be useful to counties and/or Tribal entities as they design and implement behavioral health bridge housing. The search function allows you to search by keyword and resource type. Although BHBH staff has reviewed all resources for relevance to behavioral health bridge housing and to categorize them by topic, please note that external links and resources may not fully reflect the views of DHCS or AHP.

Search Keyword Here.

#### **Featured Resources**





Whole-Person Care for People Experiencing Homelessness and Opicid Use Disorder: Toolkit Part 2





### **Questions?**

