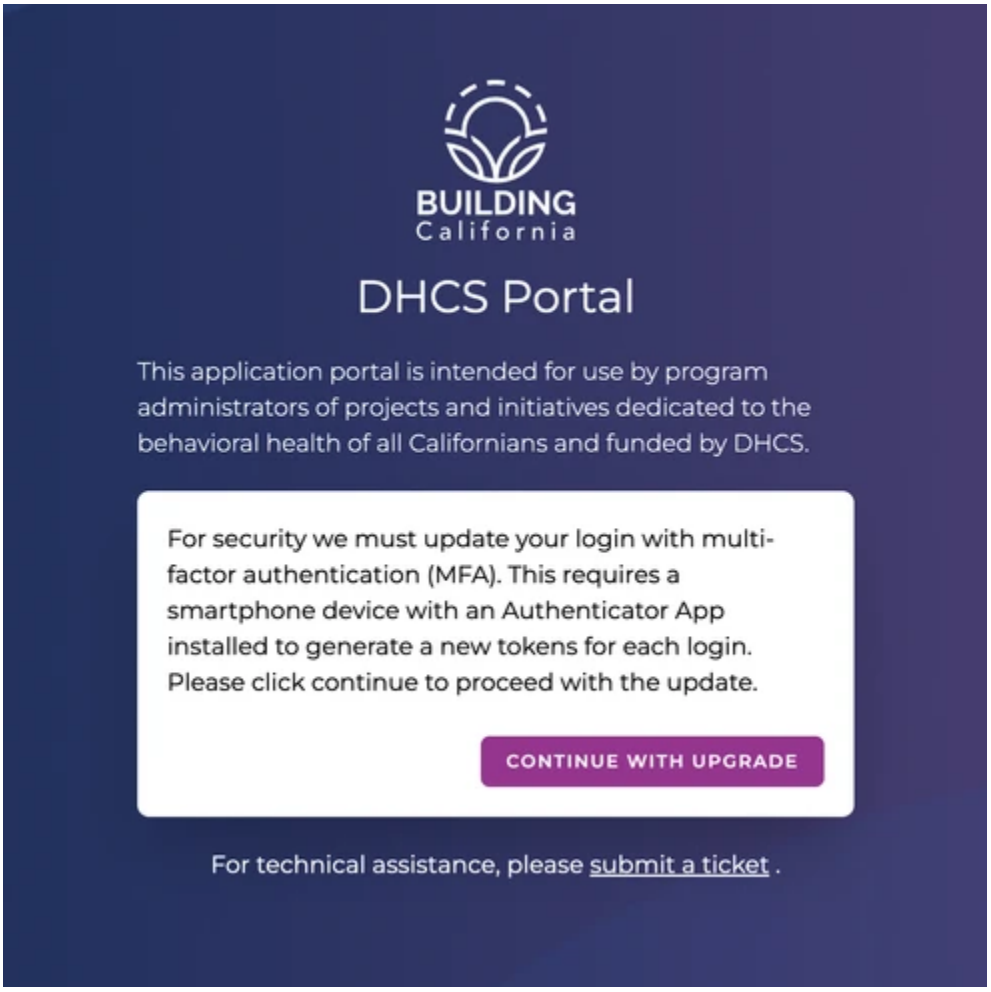
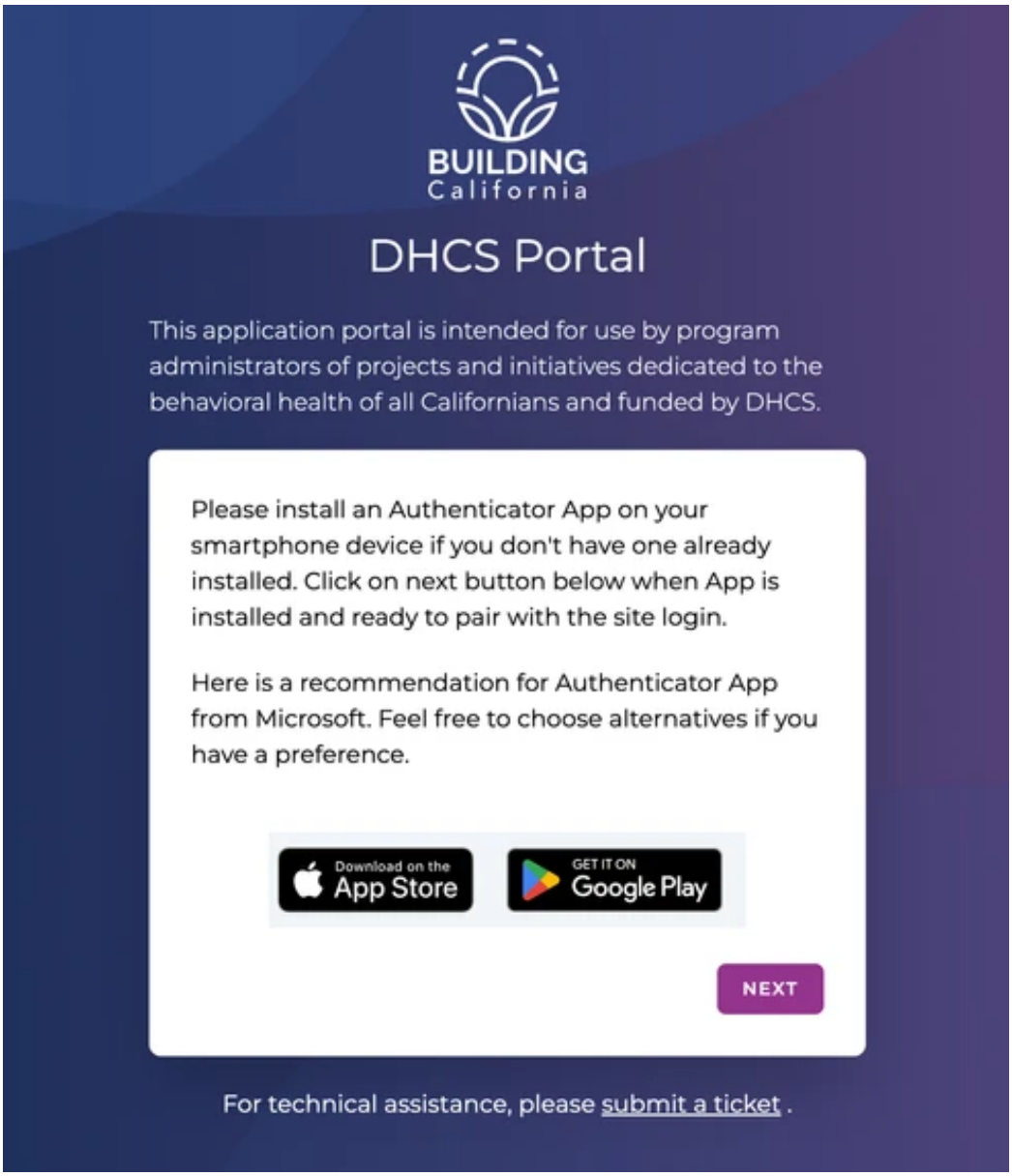
Administrative Portal Update

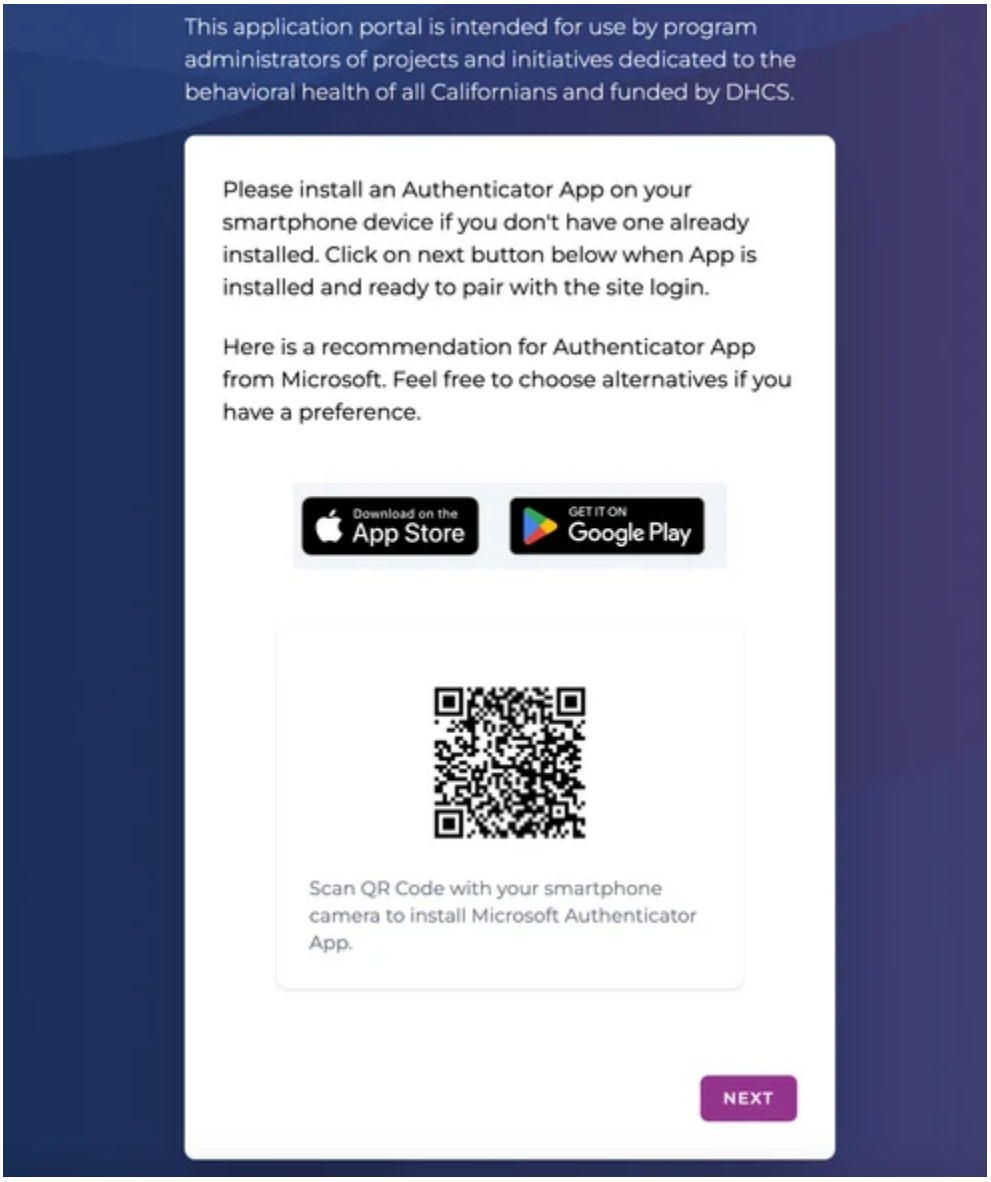
Multifactor Authentication (MFA)

The Administrative Portal will require multifactor authentication (MFA) in order to login. To authenticate, you will need a smartphone and an Authenticator App installed. Once the MFA option is enabled, you will be prompted to scan a QR code with your phone in order to pair the account. You will then follow instructions within the App to retrieve your verification code. If you do not have an Authenticator App already installed, we can recommend Microsoft Authenticator, but there are many viable options available from the Apple App Store and Google Play. You can see mock-ups of the MFA prompts in the screenshots below.

MFA Prompt Examples




BUILDING
California
DHCS Portal
This application portal is intended for use by program administrators of projects and initiatives dedicated to the behavioral health of all Californians and funded by DHCS.
Please install an Authenticator App on your smartphone device if you don't have one already installed. Click on next button below when App is installed and ready to pair with the site login.
Here is a recommendation for Authenticator App from Microsoft. Feel free to choose alternatives if you have a preference.
Download on the App Store
GET IT ON Google Play
NEXT
For technical assistance, please submit a ticket .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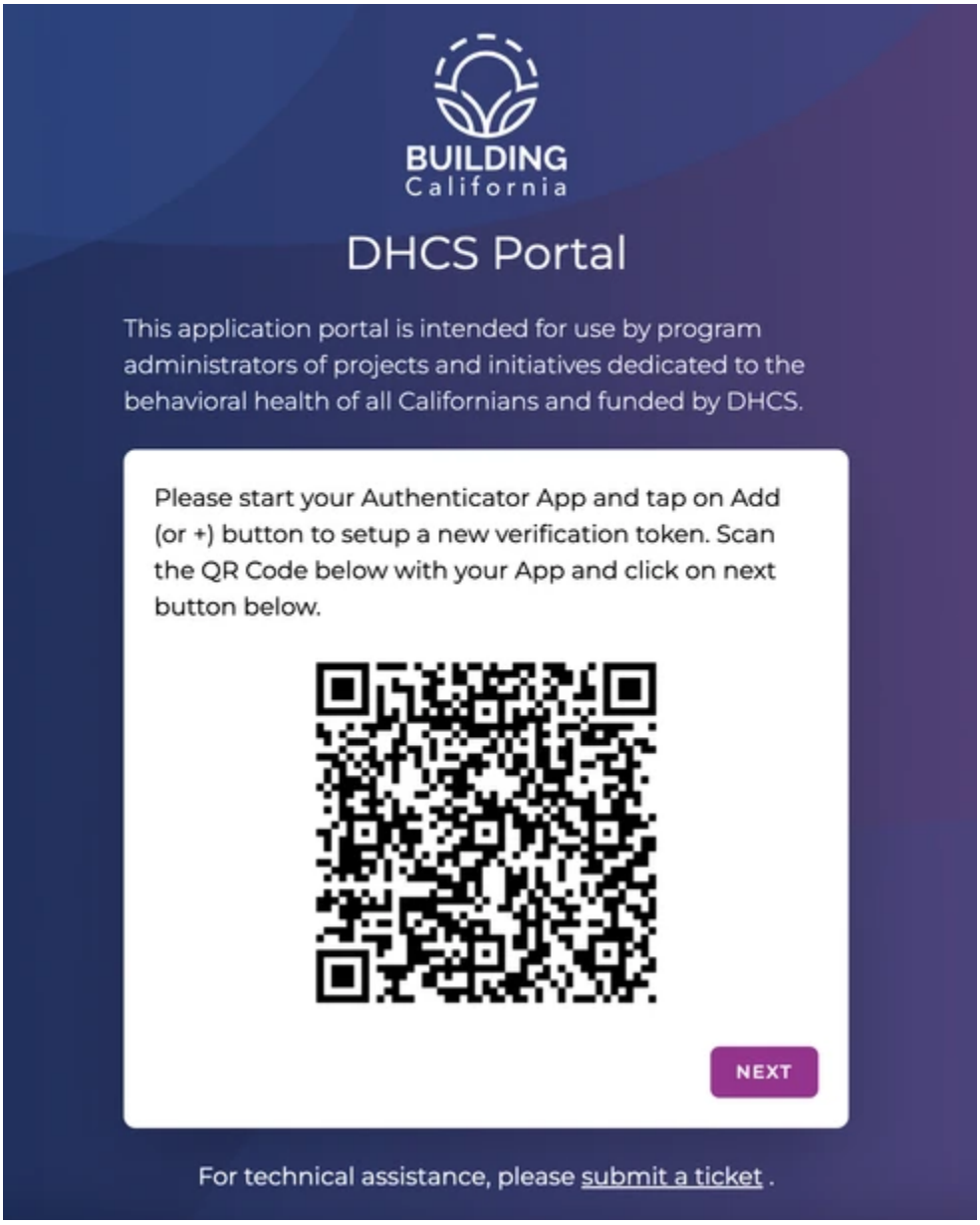
Download on the App Store
GET IT ON Google Play
Scan QR Code with your smartphone camera to install Microsoft Authenticator App.
NEXT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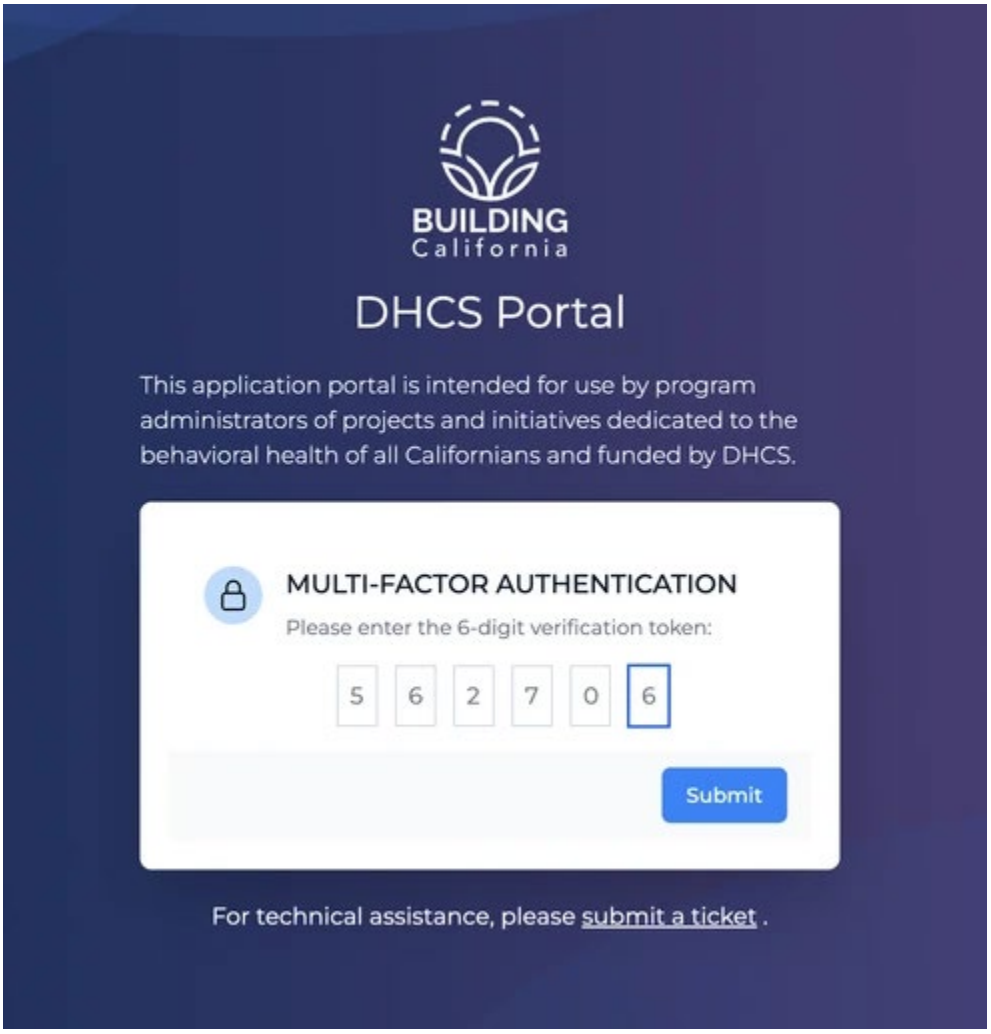
DHCS Portal
This application portal is intended for use by program administrators of projects and initiatives dedicated to the behavioral health of all Californians and funded by DHCS.
Please start your Authenticator App and tap on Add (or +) button to setup a new verification token. Scan the QR Code below with your App and click on next button below.
NEXT
For technical assistance, please submit a ticket .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California
DHCS Portal
This application portal is intended for use by program administrators of projects and initiatives dedicated to the behavioral health of all Californians and funded by DHCS.
MULTI-FACTOR AUTHENTICATION
Please enter the 6-digit verification token:
5 6 2 7 0 6
Submit
For technical assistance, please submit a ticket .